

Schedule of Charges and Terms of Use

1 April 2026 - 31 March 2027



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This document sets out Exeter Airport Fuel Services Limited Fees, Charges and Terms of Use ('The Terms') for the period 1 April 2026 to 31 March 2027. This document supersedes all previous issues.

The provision of the subject in Section Two of this document is strictly subject to the terms contained in the Terms of Use documented in the last Section.

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Section One - Airport Profile

1. Airport Facts

Exeter Airport is situated at the heart of the South West Peninsula, just off the M5 motorway, a few miles from Devon's capital city. Exeter currently serves over 50 destinations in more than 15 countries across the UK and Europe.

2. Benefits of Use

Exeter's location at the heart of the South West Peninsula is ideal for airlines and tour operators to capture some of the exclusive market of top demographics (around 85% in the top three bands) and second homeowners. The population of the South West has grown faster than any other region in recent years, underpinned by interregional migration of wealth as empty nesters relocated from the South East to the South West. The region also represents a buoyant inbound market for both leisure and business. It boasts a large number of high-profile companies, such as The Met Office, and forward-thinking Chambers of Commerce in both Exeter and Plymouth.

From an operational viewpoint Exeter Airport is unique in that all aircraft handling functions are carried out by the airport company. Where many UK airports have outsourced handling, security, air traffic control and refuelling, Exeter has not, and this allows the airport to stay very close to the business and costs. The airport is able to offer a simple, single point of contact and flexible operational procedures specific to meeting the demands of services. Effectively Exeter is a 'one stop shop'. This allows the airport management to multi-skill staff, allocating human resources where the operation requires it.

Exeter Airport is uniquely positioned to offer:

A single deal for all airline requirements.

Provision of all aviation related services internally and a flexible approach to meet customer needs.

A dedicated service for off peak operations.

Flexible off-peak ground operational procedures and turnaround of 25 minutes, where required.

3. Technical Information

General Information

Airport Name:	Exeter and Devon Airport Limited
Location:	4 nm E by N of Exeter City
IATA Code:	EXT
ICAO Code:	EGTE
Fire Category:	6 (upgrades available on request) *
Max Aircraft Size:	Capable of handling twin engine wide body aircraft

Location

LAT:	504404N
LONG:	0032450W
Elevation:	100ft
Runway dimensions:	45m x 2,076m

*Correct at time of publishing. Please contact operations to confirm fire category prior to flight.

4. Key Contact Information

Department	Telephone number	Email address
Fuel Services	+44 (0) 1392 354 931	refuelling@exeter-airport.co.uk

Section Two - Fees & Charges

1. Fuel

Exeter Airport Fuel Services Ltd supplies both AVTUR and AVGAS fuels during published opening hours. Operators will be charged at the standard “no handling” rate for fuel requirements out of hours. Posted airfield prices are available on request from the refuelling department.

The aircraft commander is responsible for ensuring they have the funds available through an accepted method of payment before fuelling commences. Please see Section 2.5. Exeter Airport reserves the right to hold the aircraft until payment is made.

Fuel Delivery is subject to the Terms and Conditions of the contract signed between Exeter Airport Fuel Services Limited and the Customer or, where no such contract has been made, to Exeter Airport Fuel Services Limited’s Standard Terms & Conditions for Supply of Aviation Fuel in Section Three – Terms & Conditions of Aviation Fuel Supply.

No service required charge

A NSR (no service required) charge will be levied where fuel is requested, and bowser attendance follows but no uplift results. NSR per incident £82.05.

AVGAS Key costs

If you require use of self-serve AVGAS pumps, please contact the refuelling department

AVGAS Fuel Key Charge - £16.50

Replacement Key Charge - £12.25

2. General Notes

2.1. Operating Hours

Aviation fuel is available during Airport Operational Hours as detailed below:

SUMMER (BST)

JetA1

Monday-Friday 08:00-20:00

Saturday 08:00-19:00

Sunday 09:00-20:00

Avgas

Monday-Friday 08:00-19:00

Saturday 08:00-18:00

Sunday 09:00-19:00

WINTER

JetA1 and Avgas

Monday - Friday 08:00-18:00

Saturday & Sunday 09:00-17:00

2.2. Fuel Prices

Posted Airfield Prices (PAP) will be updated on a weekly or monthly basis to reflect the fluctuation in the oil markets.

2.3. Credit Facilities

Application for credit facilities must be made in writing on the appropriate form available from:

Finance Department
Exeter Airport Fuel Services Limited
Airport House
Exeter Airport
Devon
EX5 2BD

Tel: 01392 539367

Email: finance@exeter-airport.co.uk

2.4. Settlement Terms

Where credit facilities are granted, all accounts are payable by the registered owner of the aircraft (unless otherwise notified) by the date stated on the invoice. If the Customer fails to make any payment on the due date, the Company shall be entitled to charge interest until payment in full is made (both before and after judgement) on the amount unpaid at the rate of 8% per annum above the base rate from time to time of Barclays Bank PLC accruing on a daily basis and being compounded quarterly until payment is made, whether before or after any judgment and the Customer shall pay the interest immediately on demand.

2.5. Accepted Payment Methods

All charges must be paid in full before departure unless a prearranged credit agreement exists. The following payment methods are accepted:

American Express, JCB, Maestro, Mastercard, Multi Service Aviation, Visa, Switch, AEG Fuels, Visa Electron, World Fuel Services (AVCard) and Cash (GBP).

2.6. VAT

The charges in this Schedule are all exclusive of VAT, which will be levied at the appropriate rate.

2.7. Minimum Charge

Invoices issued in respect of airport charges will be subject to a minimum charge of £61.60

2.8. Variation

Any charge quoted in the Schedule may be varied without notice, at the sole discretion of the Company. However, the Airport Company will endeavour to give reasonable notice of any increase in charges wherever possible.

Section Three – Terms & Conditions of Aviation Fuel Supply

1. Interpretation

1.1 In these Conditions unless the context otherwise requires the following words and expressions have the following meanings:

Affiliate: means any company or legal entity which (a) controls, either directly or indirectly a party, or (b) is controlled directly, or indirectly, by such party, or (c) is directly or indirectly controlled by a company or entity which directly or indirectly controls a party. For the purposes of this agreement, "control" means the right to exercise fifty (50) percent or more of the voting rights in the appointment of the directors of such company or legal entity;

Agreement: means the contract between the Seller and the Buyer for the sale and purchase of the Fuel in accordance with these Conditions;

Airport: means Exeter Airport (EXT);

Airport Fees: means the variable airport fees applicable to the Buyer (and the Buyer's Aircraft's) use of the Airport, which are subject to change to reflect current fees at the Airport, as notified by the Seller to the Buyer from time to time;

Business Day: means a day other than a Saturday, Sunday or public or bank holiday in England;

Buyer: means the person or firm purchasing aviation fuel from the Seller for Delivery into the Buyer's nominated aircrafts at Exeter Airport;

Buyer's Aircraft: means any aircraft nominated by or on behalf of the Buyer to be supplied with Fuel by the Seller;

Conditions: means the terms and conditions set out here;

Delivery: has the meaning set out in Condition 6.1;

Delivery Agent: means the Seller or any person who delivers Fuel to the Buyer's Aircraft on behalf of the Seller;

Delivery Note: means a document, produced in writing or by electronic means in accordance with the Seller's normal practices, stating the date of receipt, product description, and quantity delivered and any additional information that the Parties may agree upon;

Force Majeure Event: means any circumstances whatsoever which are not within the reasonable control of the Seller or the Buyer as the case may be including act of God, fire, flood, lightning, epidemic, pandemic, compliance with any law or governmental order, rule, regulation or direction, war, revolution, act of terrorism, riot or civil commotion, any strike, lockout or labour dispute to which Seller (or its suppliers) or the Buyer as the case may be is or may be a party (whether or not the settlement thereof shall be at the discretion of the party in question) or the apprehension of any such strike, lockout or labour dispute, any public protest or civil commotion or any government order or restriction or compliance with any order or request of any national, supra-

national, provincial, port or any other public authority or any person purporting to act for such authority or by failure, total or in part, of any of Seller's or Seller's suppliers' existing or contemplated sources of supply of fuel or crude petroleum, the Fuel or any of them, or any other petroleum products or the means of delivery of them howsoever such failure is caused, industrial action by any airline or the imposition of any airport restrictions as a result of major security concerns or crime scene investigations or any volcanic eruption. The Parties acknowledge that an inability to pay any sums due or other economic distress shall not be a Force Majeure Event;

Fuel: means aviation jet fuel supplied by or on behalf of the Seller to the Buyer under this Agreement and pursuant to the Order;

Insolvent: a party is Insolvent where it:

- (a) suspends, or threatens to suspend, payment of its debts (whether principal or interest) or is deemed to be unable to pay its debts within the meaning of the Section 123 of the Insolvency Act 1986;
- (b) calls a meeting, gives notice of, proposes or passes a resolution for, or files a petition, or an order is made in connection with the winding up or dissolution of that party (save for the sole purpose of a solvent reconstruction or amalgamation);
- (c) has an application to appoint an administrator made or a notice of intention to appoint an administrator filed or an administrator is appointed in respect of it or all or any part of its assets;
- (d) has a receiver or administrative receiver appointed over all or any part of its assets or a person becomes entitled to appoint a receiver or administrative receiver over such assets;
- (e) calls a meeting, gives a notice, passes a resolution, makes an application or files documents, or an order is made, or any other steps are taken in respect of obtaining a moratorium or a moratorium is obtained for that party;
- (f) takes any steps in connection with proposing a reorganisation of the party (whether by way of voluntary arrangement, company voluntary arrangement, scheme of arrangement, compromise or arrangement or otherwise) or any such reorganisation is effected in relation to it, or it commences negotiations with all or any of its creditors with a view to rescheduling any of its debts; or
- (g) has any steps taken by a secured lender to obtain possession of the property on which it has security or otherwise to enforce its security; or
- (h) has any distress, execution or sequestration or other such process levied or enforced on any of its

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- assets;
- (i) is the subject of any proceeding in any Member State of the European Union which is capable of recognition under Regulation (EU) 2015/848 on insolvency proceedings;
- (j) is the subject of an application for the recognition of a foreign insolvency proceeding under the Cross-Border Insolvency Regulations 2006 (SI 2006/1030); or
- (k) is the subject of anything analogous to the foregoing under the laws of any applicable jurisdiction.
- Order:** has the meaning set out in Condition 2.2;
- Posted Airfield Price:** means the standard price for Fuel quoted by the Seller or a Delivery Agent at the Airport;
- Prices:** means the prices or price calculation (as the case maybe) applicable to purchase of the Fuel, as set out in Condition 4;
- "SAF Surcharge"** means the additional charge made by the Seller for complying with the UK Sustainable Aviation Fuel ("SAF") Mandate;
- Seller:** means Exeter Airport Fuel Services Limited, a company incorporated under the laws of England (16891794) with its registered office at Airport House, Exeter Airport, Exeter, Devon, England, EX5 2BD; and
- Specification:** means the specification for the Fuel, as set out in the Order, or as otherwise agreed in writing by the Buyer and Seller.
- 1.2 A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality) and that person's personal representatives, successors and permitted assigns.
- 1.3 A reference to a company shall include any company, corporation or other body corporate, wherever and however incorporated or established.
- 1.4 Unless the context otherwise requires, words in the singular shall include the plural and in the plural shall include the singular.
- 1.5 A reference to any party shall include that party's personal representatives, successors and permitted assigns.
- 1.6 A reference to a statute or statutory provision is a reference to it as amended, extended or re-enacted from time to time and shall include all subordinate legislation made from time to time under that statute or statutory provision.
- 2. Basis of Agreement**
- 2.1 These Conditions apply to the Agreement and are the only terms and conditions on which the Seller will supply Fuel to the Buyer and will apply to the exclusion of all other terms and conditions including any terms and conditions which the Buyer purports to apply under any purchase order, confirmation of order or similar document (whether or not such document is referred to in the Agreement) and any terms and conditions which may otherwise be implied by trade, custom, practice or course of dealing.
- 2.2 The Buyer shall place an order with the Seller setting out the
- (i) quantity and specification of Fuel it wishes to purchase, and (ii) the scheduled flight times at which this Fuel needs to be delivered ("Order"). The Order shall only be deemed to be accepted when the Seller issues a written acceptance of the Order or delivers the Fuel, at which point the Agreement shall come into existence.
- 2.3 On the Seller's acceptance of an Order, the Seller agrees to supply, and the Buyer agrees to purchase Fuel for the Buyer's Aircraft in the quantity and on the dates specified in the Order in accordance with the Conditions.
- 3. Quality**
- 3.1 The Seller warrants that any Fuel delivered to the Buyer shall meet:
- (a) the Specification; and
- (b) any applicable requirements as set by a regulatory authority with jurisdiction over the Airport.
- 3.2 Except as specifically provided in Conditions 3.1 above, all other warranties, representations, terms or conditions (including any with respect to the description, merchantability, quality or fitness of purpose), whether express or implied under statute or common law, are expressly excluded to the fullest extent permitted by applicable law.
- 3.3 The Seller may from time to time make changes to any relevant Specification to comply with any applicable safety or statutory requirements or to follow any revision of such specification made by the organisation responsible for publishing that specification.
- 3.4 Subject to the time limits and process referred to in Condition 9, the Buyer must notify the Seller of and may reject any Fuel that does not conform to the Specification on Delivery. Should the process in Condition 8 demonstrate that the Fuel does not comply with the Specification the Seller (at its option) may:
- (a) remedy the defect (if practicable); or
- (b) replace the Fuel; or
- (c) repay the Price of the rejected Fuel (provided that the rejected Fuel is returned to the Seller),
- and the Seller shall have no further liability to the Buyer with regards to the rejected Fuel.
- 4. Payment Terms**
- 4.1 Subject to the following provisions of this Condition 4, the Price payable for Fuels to be supplied under this Agreement shall be:
- (a) where the parties have agreed separate pricing terms (in writing), in accordance with those pricing terms; or
- (b) where no pricing terms have been agreed in advance, as per the Posted Airfield Price (on the Day of Delivery) for the relevant Specification and quantity of Fuel Delivered (as set out in the Delivery Note),
- and in each case, shall, unless otherwise stated, be exclusive of value added taxes, sales tax or any other tax of a similar nature that may be levied in any jurisdiction.
- 4.2 The Buyer shall pay the Seller the Price in full:

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(c) where the parties have agreed separate credit terms (in writing), within the period agreed in these credit terms; or

(d) where no credit terms have been agreed in advance, immediately upon the completion of the Delivery (at the point of Delivery).

Time of payment is of the essence and payment shall be made in British Pounds Sterling (GBP).

4.3 Any invoices or Delivery Notes (as the case maybe) shall state the Price payable for the Fuel delivered, taxes, duties, applicable Airport Fees and any other charges as separate line items.

4.4 Payments made under any agreed credit terms must be made electronically, in cleared funds, to such bank account as specified by the Seller, in writing at any time and from time to time. Any costs incurred in making such payments are to be met by the Buyer.

4.5 The Seller shall have the right to require the Buyer to provide security acceptable and adequate in the sole opinion of the Seller to cover any level of credit being made available by the Seller to the Buyer. If the Buyer is unable or refuses to give or procure such security in a form and/or in a wording acceptable to the Seller within a Seller specified time or if the Seller in its sole discretion is not satisfied as to the creditworthiness of the Buyer (without being required in any way to reveal its reasons for its dissatisfaction) then the Seller shall have the right to withdraw or vary the then level of credit being made available to the Buyer, and/or vary the then existing payment terms, forthwith and as it sees fit.

4.6 The Price is exclusive of amounts in respect of value added tax ("VAT"). The Buyer shall, on receipt of a valid VAT invoice from the Seller, pay the Seller such additional amounts in respect of VAT as are chargeable on the supply of Fuel.

4.7 The Buyer shall pay all amounts due under the Agreement in full without any deduction or withholding except as required by law and the Buyer shall not be entitled to assert any credit, set-off or counterclaim against the Seller in order to justify withholding payment of any such amount in whole or part. The Seller may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Buyer against any amounts payable by the Seller to the Buyer.

4.8 Unless stated otherwise by the Seller in writing the Price does not include the additional cost of complying with the UK Sustainable Aviation Fuel Mandate. Therefore, the Price charged to the Buyer shall be increased by the SAF Surcharge.

5. Insurance

5.1 During the term of the Agreement, the Seller shall maintain insurance as required by law, as well as general third party liability insurance at coverage and limits deemed adequate by the Seller to cover its liabilities and obligations under this Agreement and applicable law.

6. Delivery

6.1 The Fuel shall be delivered by Seller into the Buyer's Aircraft ("into plane") at the Airport ("Delivery") in accordance with the following conditions:

(a) Provided that the Buyer's Aircraft arrives at its

scheduled flight time, the Seller shall use all reasonable endeavours to complete Delivery promptly and take all reasonable measures not to delay the departure of Buyer's Aircraft;

(b) If a scheduled Buyer's Aircraft arrives ahead of its scheduled time of arrival, or after its scheduled time of arrival, or is operating as a non-scheduled flight, the Seller shall use reasonable endeavours to complete Delivery, subject to its operating hours for fuelling at the Airport any operational requirements imposed by the Seller's other delivery commitments to

(i) aircraft operating scheduled flights at the time of arrival of the Buyer's Aircraft; and

(ii) to other aircraft operating irregular, non-scheduled flights that have arrived before the Buyer's Aircraft;

(c) Except as otherwise agreed in writing by Seller, the Seller shall not be obliged to make Delivery unless a representative of Buyer (and, where applicable for operation of aircraft switches & valve indicators, a suitably qualified engineer provided by the Buyer) is present. The Seller shall provide one copy of the Delivery Note to the Buyer on Delivery;

(d) Title to and risk of loss of the Fuel shall pass to Buyer at the time the Fuel passes the inlet coupling of the receiving aircraft;

(e) Seller shall be responsible for measurement of the quantity of Fuel delivered to the Buyer and Seller's measurement shall be accepted as evidence of the quantities of Fuel delivered. Such quantity shall be determined by reference to the quantity set out in the Delivery Note and signed by the Buyer which shall be final and binding except in the case of fraud or manifest error. It is the responsibility of the Buyer to check that the Fuel has been fully discharged from the delivery vehicle by checking the site glasses on the delivery vehicle or the vehicle delivery meter (as the case may be). The Seller does not accept any responsibility whatever for discrepancies in the Buyer's tanks, dip rods or other measuring devices or any discrepancies arising from such items.

(f) Upon Buyer's request, Seller may provide the most current specific gravity or density measurement of Fuel from airport storage, or provide Buyer with appropriate devices to measure it at the Buyer's Aircraft. Notwithstanding the foregoing, Buyer shall not hold Seller responsible for any claims and expense related to Seller providing the specific gravity or density measurement or such devices.

(g) Buyer shall be entitled to check the accuracy of the instruments used by Seller upon reasonable notice during Seller's normal operating hours in the presence of Seller's representative. In the event of missing consignments or short delivery of Fuel, the Seller will investigate the circumstance, subject to the time limits and process referred to in Condition 9. Seller will not be liable for rectifying short deliveries notified outside the time limits referred to in Condition 9.1.

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- (h) Deliveries shall be made in accordance with all applicable governmental laws and regulations. Furthermore, unless otherwise agreed, Seller shall use or apply its standard quality control and operating procedures (as amended from time to time) or those of its Delivery Agent (if any), provided however that failure to use or apply such procedures shall not be grounds for termination pursuant to Conditions 1.1(d) (d) or (ii) unless such failure is in material breach of this requirement and is one affecting safety, environmental and/or quality control.
- 6.2 The Seller shall not be obliged to deliver Fuel to the Buyer's Aircraft (and shall have no liability for any such non-Delivery) where the Seller is unable to fulfil its obligations due to the Buyer not carrying out its obligations under Condition 6.1 (or any other relevant provision of this Agreement).
- 6.3 Notwithstanding anything to the contrary express or implied in the Agreement, the Seller shall not be obliged to deliver fuel to Buyer's Aircraft (and shall have no liability for any such non-Delivery) if it is reasonably believed by the Seller to be a substantial health, safety or environmental issue or under the control of hijackers, or if any other circumstances of a similar nature (including circumstances of duress) are reasonably believed by Seller to exist. Any fuelling by the Seller of such Buyer's Aircraft shall be carried out on terms and conditions agreed by the Parties at the time of that fuelling.
- 6.4 Where the Seller uses a Delivery Agent, the references to the Seller in Condition 6.1 shall be held as a reference to the Delivery Agent.
- 7. Buyer's Responsibilities**
- 7.1 The Buyer will provide the Seller and/or Delivery Agent with all such information and assistance as the Seller and/or Delivery Agent may require from time to time to perform its obligations under the Agreement.
- 7.2 Buyer shall have sole responsibility for operating all appropriate aircraft fuelling switches, valve, indicators and pre-set quantities gauges.
- 7.3 It is the Buyer's absolute responsibility to be satisfied that its receiving aircraft has sufficient volume in tank after fuelling to complete its next scheduled flight safely.
- 7.4 If the Buyer requests Seller to perform the obligations as described as Buyer's responsibilities in Conditions 6 and 7, or additional obligations other than those applicable as normal Delivery obligations under the Agreement, (including determination of Fuel density, calculation of Fuel weight, operation of aircraft fuelling switches, valves and pre-set quantities gauges and defueling procedures (including defueling aircraft, and refueling aircraft with the resultant Fuel)) and Seller agrees (in writing) to perform same (the "Additional Services Indemnified Event"), Buyer shall indemnify, defend and save harmless the Seller, and/or any of its Affiliates, the Delivery Agent and /or any of its or their respective servants, agents, employees, sub-contractors, contractors and/or representatives from and against any and all claims, demands, proceedings, damages and liabilities for loss of or damage to property or for death of or injury to any person and against all associated direct costs (including reasonable attorney's fees) losses and expenses resulting from an Additional Services Indemnified Event notwithstanding and regardless of any negligent act or omission or breach of statutory duty or regulation by the Seller and/or any of its Affiliates and/or any of its or their respective servants, agents, employees, sub-contractors, contractors and/or representatives.
- 8. Samples**
- 8.1 Buyer or its representative shall have the right, on reasonable advance notice, to obtain samples of the Fuel intended to be delivered to Buyer. Any such sample will be taken by Seller or Seller's representative with Buyer having the right to be present. The method and time at which the sample is taken must be agreed between the Parties acting reasonably (or, if the Parties fail to reach agreement, as determined by the Seller acting reasonably).
- 9. Complaints, Claims**
- 9.1 Complaints and/or claims as to short delivery or delays shall be notified to Seller at the time of Delivery, followed by a written claim to be made within five Business Days after the date of the Delivery in question.
- 9.2 Complaints and/or claims as to defects in quality and/or any other matter (including invoicing discrepancies) shall be notified to Seller as soon as practicable, followed by a written claim to be made within seven (7) days from the date of the Delivery in question.
- 9.3 The Buyer must:
- (a) use its reasonable endeavours to minimise loss or damage arising from any alleged quality defect;
 - (b) give the Seller reasonable opportunity to take samples, inspect and test the Fuel in respect of which the claim is based; and
 - (c) be able to demonstrate that the alleged defect arose as a result of Seller's negligence or breach of the Agreement.
- 9.4 If a written claim is not made within seven (7) days from the date of the Delivery, it represents a waiver of the respective right to claim and the Buyer shall not have a right to make such a claim and the Seller shall have no liability to the Buyer in respect of such claim.
- 9.5 In no event is a waiver of the right to claim made or implied by a signature or any statement on a Delivery Note, irrespective of whether or not such Delivery Note contains conditions implying such waiver.
- 10. Codeshare Arrangements**
- 10.1 Where flight operations involving more than one airline company exist, there is an obligation (responsibility) on the Buyer to inform and agree with the Seller on refuelling arrangements. The Seller is authorised by the Buyer to assume that an Aircraft which carries a light prefix of the Buyer is operated by or on behalf of the Buyer and that any Fuel delivered to such Aircraft is for the Buyer's account.
- 11. Duties, Taxes and Charges**
- 11.1 Buyer shall pay any taxes, fees (including Airport Fees) or other charges, imposed by any national, local or airport authority on the delivery, sale, inspection, storage and use of Fuel, except for taxes on Seller's income and taxes on raw material. To the extent allowed, Seller shall show these taxes, fees and other charges as separate items on the invoice for the account of Buyer.

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- 11.2 Seller shall keep Buyer informed at all times about the taxes, duties, fees and charges existing or to be charged to Buyer ("**Mandatory Charges**"). Should Seller, in good faith, provide inaccurate or incomplete information on the Mandatory Charges to Buyer, Buyer shall not be relieved of the obligation to pay such amounts.
- 11.3 The Buyer (or at Buyer's request, the Seller, as an applicable nominal party) may take all actions necessary to contest the validity, amount and/or applicability of the Mandatory Charges and may institute actions to recover past or anticipated payments thereof, provided, as to withholding of any tax.
- 11.4 At Buyer's request, the Seller (as an applicable nominal party) may take the actions set out in Condition 11.3 provided that the Buyer gives Seller an indemnity which meets the Seller's reasonable requirements. Unless other arrangements are made, all actions taken in this respect (under Conditions 11.3 or 11.4) shall be at Buyer's sole expense
- 11.5 If Buyer is entitled to purchase any Fuel sold pursuant to the Agreement free of any taxes, duties or charges, the Buyer shall deliver to Seller a valid exemption certificate for such purchase.
- 12. Health and Safety and Legal Compliance**
- 12.1 Buyer shall ensure that all relevant Affiliates, employees, agents, contractors and users comply with:
- (a) all relevant health, safety and environmental laws, regulations and government recommendations applicable to the recipe, storage and usage of the Fuel (whether or not notified by the Seller),
 - (b) all applicable rules and regulations at the Airport;
 - (c) any other agreement between the Buyer and the Seller or its Affiliates; and
 - (d) any reasonable request from the Seller and Delivery Agent in respect of all safety measures.
- 12.2 Subject to Condition 14.1, the Seller shall not be responsible for any loss, damage or injury resulting from any hazards which are inherent in the nature of the Fuel it delivers. The Buyer shall ensure that passengers are kept at a safe distance and no maintenance work or operation of equipment which may create a source of ignition is carried out in the vicinity of any delivery or removal of Fuel.
- 12.3 If Buyer fails to comply or co-operate with the provisions of this Condition 12, the Seller may in its absolute discretion cease or suspend delivery or removal and any exercise or forbearance in exercising such discretion shall be without prejudice to any other rights of the Seller.
- 12.4 The Buyer shall indemnify and keep indemnified, defend and hold harmless the Seller and its Delivery Agents against all liabilities, claims, damages, losses and/or proceedings directly or indirectly arising out of or in any way connected with the failure by Buyer to comply with all or any of Buyer's obligations under this Condition 12.
- 13. Force Majeure**
- 13.1 Neither Seller nor the Buyer shall be responsible for any failure to fulfil any term or condition of this Agreement if fulfilment has been delayed, hindered or prevented by a Force Majeure Event.
- 13.2 If either party seeks to rely on a Force Majeure Event, that party shall as soon as possible advise the other party of the particulars thereof.
- 13.3 The party not claiming to be affected by the Force Majeure Event in question is entitled to suspend its own performance of this Agreement while the Force Majeure Event in question continues without liability to the other party. Notwithstanding the foregoing, neither party shall be relieved of any accrued obligation to make payment under the Agreement.
- 13.4 The party delayed or prevented by Force Majeure Event shall use all reasonable endeavours to remove such reasons or mitigate the effects thereof, and upon removal and remedying of such reason said party shall promptly resume the performance of its obligations, provided, however, that a party in removing such reasons or mitigating such efforts shall not be required to settle strikes or lockouts or government claims by acceding to any demands when, in the discretion of that party, it would be inappropriate to do so.
- 13.5 In the event deliveries are delayed, hindered or prevented due to Force Majeure on Seller's part, Buyer shall be free to purchase replacement aviation fuel from third parties, however the Seller shall not be responsible for any additional cost thereby incurred by the Buyer.
- 13.6 If there is such shortage of Fuel that Seller is unable to meet its own requirements and those of its Affiliate(s) for sales to customers at the Airport due to Force Majeure on Seller's part (or that of its suppliers), Seller shall, in consultation with said customers, be entitled to make a fair allocation of Fuel among these customers.
- 13.7 Should a Force Majeure Event continue or be expected to continue for a period extending after the agreed date of delivery, either party is entitled to cancel the affected part of the Agreement without any liability to the other party.
- 14. Liability**
- 14.1 Nothing in this Agreement shall exclude or limit the liability of either party for:
- (a) death or personal injury arising from its negligence;
 - (b) fraud or fraudulent misrepresentation; or
 - (c) any liability to the extent the same may not be excluded or limited as a matter of applicable law.
- 14.2 Subject to Condition 14.1, neither party shall be liable to the other party under or in connection with this Agreement for the other party's:
- (a) loss of actual or anticipated profit;
 - (b) losses caused by business interruption;
 - (c) loss of goodwill or reputation; and
 - (d) any indirect, special or consequential losses
- arising under or in connection with the Agreement, whether in contract, tort (including negligence), breach of statutory duty, or otherwise.
- 14.3 Subject to Conditions 14.1 and 14.2, the total liability of the Seller to the Buyer in respect of all losses arising under or in

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- connection with the Agreement, whether in contract, tort (including negligence), breach of statutory duty, or otherwise shall not exceed in aggregate the Price paid or payable for the Fuel supplied under the Agreement.
- 15. Termination**
- 15.1 The Seller may terminate the Agreement immediately by written notice to the Buyer:
- (a) on the termination of any of the underlying supply agreement (between the Seller and a supplier) in relation to the Fuel;
 - (b) if the Buyer fails to make any payment by its due date;
 - (c) in the event the Buyer ceases its operation at the Airport for any reason;
 - (d) if the Buyer has committed a material breach of the Agreement which is:
 - (i) incapable of remedy;
 - (ii) capable of remedy and the Buyer fails to remedy its breach of the Agreement within ten (10) days of receiving written notice of the default from the Seller; and
 - (e) in the event the Buyer becomes Insolvent.
- 15.2 Upon termination or expiry of this Agreement the rights and obligations of the Parties under this Agreement shall terminate and be of no further effect with the exception of (i) any provision of the Agreement that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Agreement; and (ii) any other rights or obligations which have accrued at termination or expiry.
- 15.3 On termination of this Agreement, Seller shall submit invoices for any Fuel that it has supplied but for which no invoice has previously been submitted and any outstanding invoices shall become immediately due and payable.
- 16. Assignment and Subcontracting**
- 16.1 The Buyer shall not assign its rights and/or obligations under the Agreement in whole or in part without prior written consent of the Seller. The Seller may however assign its rights and/or obligations without the prior written consent of Buyer.
- 16.2 Seller may, without the prior consent of Buyer, subcontract the performance of its obligations under the Agreement in whole or in part to a third party.
- 17. Waiver**
- 17.1 A failure or delay by a party to exercise any right or remedy provided under the Agreement or by law shall not constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict any further exercise of that or any other right or remedy.
- 17.2 A waiver of any right or remedy under the Agreement is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default.
- 17.3 No single or partial exercise of any right or remedy provided under the Agreement or by law shall preclude or restrict the further exercise of that or any other right or remedy.

- 17.4 The provisions of this Condition 17 are without prejudice to the provisions of Condition 9.
- 18. Confidentiality**
- 18.1 Neither party shall, during the term of this Agreement or after its expiry, use or disclose, other than to carry out its obligations under the Agreement:
- (a) the information contained in the Agreement (and any associated documents i.e. Delivery Notes);
 - (b) any information disclosed by the other party
- (the "**Confidential Information**").
- 18.2 A party may disclose Confidential Information to a Person outside its own organisation to the extent necessary to perform the Agreement or upon the prior written consent of the other party (which shall not unreasonably be withheld). However, each party is allowed to disclose information to any governmental or supranational authority to the extent disclosure is legally compulsory.
- 19. Notices**
- 19.1 Any notice or other communication required to be given to a party under or in connection with the Agreement must be in writing, in English, and must be (i) delivered by hand, or (ii) sent by recorded delivery or (iii) sent by fax, to the registered address for each relevant recipient or at such other address as the relevant party may give notice to the other party for the purpose of service of notices under this Agreement.
- 19.2 Any notice or communication shall be deemed to have been received at (i) time of delivery or receipt (if between 9.00am and 5.00pm on a Business Day) or (ii) 9.00am on the next Business Day (if received outside of 9.00am and 5.00pm on a Business Day).
- 20. Entire Agreement**
- 20.1 This Agreement constitutes the entire agreement between the Parties and supersedes and extinguishes all previous drafts, agreements, arrangements and understandings between them, whether written or oral, relating to its subject matter.
- 20.2 Each party acknowledges that in entering into the Agreement it does not rely on, and shall have no remedies in respect of, any misrepresentation, representation, statement or warranty (whether made innocently or negligently) that is not expressly set out in the Agreement.
- 20.3 The only remedies available for any misrepresentation or breach of any representation or statement which was made prior to entry into the Agreement and which is expressly set out in the Agreement will be for breach of contract.
- 20.4 Nothing in this Condition 20 shall limit or exclude any liability for fraud or fraudulent misrepresentation.
- 21. Severability**
- 21.1 If any court or competent authority finds that any provision of the Agreement (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Agreement shall not be affected which will continue in full force and effect.

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21.2 If any invalid, unenforceable or illegal provision of the Agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

22. Variation

22.1 No variation of the Agreement shall be effective unless it is in writing and signed by a duly authorised representative of each party.

23. Third Party Rights

23.1 A Person which is not a party to the Agreement shall not have any rights (whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise) to enforce any provision of the Agreement.

24. Governing Law and Jurisdiction

24.1 The Agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of England and Wales.

24.2 The Parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with the Agreement or its subject matter or formation (including non-contractual disputes or claims).

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