Airport:

Please complete each percentage to two decimal

Your submission will be rejected if data is not completed to 2 decimal places.

Standard	April	May	June	July	August	September
Penetration Rate (arr and dep)	**3.2%**	**3.7%**	**3.3%**	**2.3%**	**2.5%**	**4.0%**
Number of passengers that missed a flight or connection (for any reason):	**0**	**0**	**0**	**0**	**0**	**0**

		Standard	April	May	June	July	August	September
Departures	**Prebooked**	Dep PB Total pax	782	1173	1183	783	934	1374
		Dep PB 10 mins	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		Dep PB 20 mins						
		Dep PB 30 mins						
	Non-prebooked	Dep NPB Total pax	16	37	24	12	19	51
		Dep NPB 25 mins	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		Dep NPB 35 mins						
		Dep NPB 45 mins						

Notes:
If 100% is not met by 30 mins for pre booked or 45 minutes for non-prebooked then insert rows to the table above and continue in 10 minutes increments until 100% is reached.
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		Standard	April	May	June	July	August	September
Arrivals	**Prebooked**	Arr PB Total pax	659	971	1033	841	892	1277
		Arr PB 5 mins	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		Arr PB 10 mins						
		Arr PB 20 mins						
		Arr PB 30 mins						
		Arr PB 45 mins						
		Arr PB 60 mins						
		% no shows (pre booked arrivals)	1.21%	1.33%	1.16%	1.07%	1.79%	1.25%
	Non-prebooked	Arr NPB Total pax	14	21	34	17	23	41
		Arr NPB 25 mins	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		Arr NPB 35 mins						
		Arr NPB 45 mins						
		Arr NPB 60 mins						
		Arr NPB 75 mins						
		Arr NPB 85 mins						
	All	Number of passengers that waited over 45 minutes for assistance (Pre booked and non-prebooked):	**0**	**0**	**0**	**0**	**0**	**0**

Notes:
If 100% is not met by 60 mins for pre booked or 85 minutes for non-prebooked then insert rows to the table above and continue in 10 minutes increments until 100% is reached.
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